

Free* Home Delivery information for people prescribed Yuflyma[®]

Your doctor recommended Free* Home Delivery of Yuflyma[®] to you.

How does it work

1 Prescription



- Your doctor or nurse will pass on your prescription and phone number to JustMeds.
- JustMeds customer service will phone and/or text you to confirm your details and determine your preferred delivery day and location.

2 Dispensation



- The Pharmacy will dispense the medication and pack it for pick-up
- You will receive a link to MedAdvisor to pay for the usual medication co-payment.

3 Delivery



- Yuflyma[®] will be delivered in temperature-controlled trucks to you.
- It is essential that someone is present to sign for the Yuflyma delivery and to place Yuflyma into the fridge.

If you have any question regarding Yuflyma[®] home delivery. Please feel free to call JustMeds on 07 2000 4124 or refer to the frequently asked questions (FAQs) on the reverse.

FAQs

How do you ensure the medication is kept cool until I receive it?

Yuflyma will be dispensed by a pharmacist and picked up by a specialised cold chain truck to be delivered directly to your home on a pre-specified day. You will be called by the cold-chain truck driver on the delivery day to ensure someone is available to receive and sign for the delivery.

What if I am not home during the day?

JustMeds can send it to your office or family, if more convenient.

Can I have the medication sent to another address than my home address?

Yes, JustMeds have already delivered to holiday locations in Australia and then reverted to the home as delivery address. Please note this free* Yuflyma® home delivery service is only available within Australia.

Can I change the delivery day of the medication after I agreed with the customer service representative on it?

Yes, anytime. You will need to call **07 2000 4124** to confirm this.

What if I want to go on holidays?

JustMeds can work with you to find a suitable delivery location, please call **07 2000 4124**

Can I stop receiving my Yuflyma® from JustMeds?

Yes, you will have to call JustMeds on **07 2000 4124** to advise of this change and they organize the script to be returned to you.

Do JustMeds also help me with injection training of Yuflyma®?

No, JustMeds is just arranging free* home delivery of Yuflyma®. Should you require a virtual or face-2-face training on how to self-inject Yuflyma®, please call the Clinical Liaison Nurses at CelltrionCare on **1800 78 22 88 [1800 SUBCUT]** or email them on **support@celltrioncare.com**

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